

Digital Transformation in Primary Care **Symposium 2026**

*“Navigating the Future of Primary Care with
Digital Innovation, Smarter Treatments &
Practice Transformation”*

Organised By
Remedi Innovations Sdn Bhd



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Our Website
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WELCOME MESSAGE



Dear Distinguished Guests, Speakers, Healthcare Professionals, Industry Partners, and Delegates,

Welcome to the Digital Transformation in Primary Care Symposium 2026.

As primary care continues to evolve, healthcare providers are increasingly embracing digital solutions, innovative treatments, and modern practice strategies to enhance patient care and operational efficiency. This symposium serves as a platform for healthcare professionals, industry experts, and technology innovators to share insights, exchange ideas, and explore the future of primary healthcare.

Guided by this year's theme, "Navigating the Future of Primary Care with Digital Innovation, Smarter Treatments & Practice Transformation," the programme has been carefully curated to provide practical knowledge, emerging perspectives, and valuable networking opportunities.

We extend our sincere appreciation to our speakers, sponsors, exhibitors, and participants for their support and contribution to this event.

We hope you find the symposium informative, engaging, and beneficial to your professional practice.

Thank you and enjoy the symposium.

Sincerely,

Dr. Khairul Faizi Khalid
Managing Director
Remedi Innovations Sdn Bhd

ABOUT THE SYMPOSIUM

“Navigating the Future of Primary Care with Digital Innovation, Smarter Treatments & Practice Transformation.”

The Digital Transformation in Primary Care Symposium 2026 serves as a platform for healthcare professionals to explore emerging trends, innovative technologies, and practical solutions that are shaping the future of primary healthcare.

The symposium brings together clinicians, clinic owners, healthcare administrators, industry experts, pharmaceutical partners, and digital health innovators to discuss how technology and innovation can enhance patient outcomes while improving operational efficiency.

The programme focuses on the integration of digital healthcare solutions, advancements in treatment strategies, clinic management transformation, and sustainable healthcare delivery models.

Participants will gain practical knowledge, valuable industry insights, and opportunities to engage with healthcare leaders and solution providers driving change across the healthcare ecosystem.

LEARNING OBJECTIVES

Upon completion of this symposium, participants will be able to:

- ✓ Understand current trends driving digital transformation in primary care.
- ✓ Explore innovative technologies that improve clinical and operational efficiency.
- ✓ Identify opportunities to enhance patient engagement and patient outcomes.
- ✓ Evaluate emerging treatment approaches and healthcare innovations.
- ✓ Implement sustainable clinic practice strategies for growth and transformation.
- ✓ Strengthen collaboration between healthcare providers, industry stakeholders, and technology partners.

PROGRAM AGENDA

8:30AM

Registration Opens

9:00 AM

Opening Remarks

9:10AM

**Talk 1: Digital Transformation in Primary Care:
Enhancing Clinical Efficiency & Patient Outcomes**

Speaker: Dr Khairul Faizi Khalid,
Managing Director of Remedi Innovations

Exploring how digital solutions can streamline workflows, enhance clinical efficiency, and improve patient outcomes in modern primary care settings.

9:40AM

Q & A

9:50AM

**Talk 2: Advances in the Infectious Diseases
Preventions in Primary Care**

Speaker: Dr Israfil Merican Fazil Merican,
SVP, Biopharma & Patient Access of Pharmaniaga

An update on advances in infectious disease prevention and management in primary care, with a focused emphasis on vaccination strategies, immunisation updates, and Pharmaniaga's vaccine portfolio in supporting improved patient outcomes.

10:20AM

Q & A

10:30AM

Morning Break

10:50AM

**Talk 3: Financial Health of Clinics: Building Sustainable
Growth Without Compromising Patient Care**

Speaker: Pn Fauziah Ismail,
Managing Director of Medtecque

Exploring practical strategies to build sustainable, growth-ready clinics by balancing operational efficiency, financial viability, and quality patient care without compromising patient outcomes.

11:20AM

Q & A

PROGRAM AGENDA

11:30AM

Forum 1: Optimising Clinic Management Systems in Primary Care

Moderator: M A Rashidi,
Remedi Innovations

Panelist:

Dr Nor Kamisah Abdul Hamid, Klinik Dr Halim dan Nor
Dr Hidayah Arifin, Mya Clinic
Dr Huzaimi Ujang, Klinik Perubatan Raudhah

Real-world insights on selecting, implementing, and maximising clinic management systems to improve efficiency, accuracy, and patient experience.

12:30PM

Q & A

12:40PM

Photo Session

1:00PM

Lunch Break

2:00PM

Talk 4: Optimising Clinic Supply Chain: Smarter Procurement & Cost Management in Primary Care

Speaker: Pn Hjh Nazia Iqbal,
Corporate Manager, KPJ Healthcare Berhad &
KPJ Pharma Group

Practical strategies to optimise procurement processes, manage supplier ecosystems, and reduce operational costs while maintaining quality of care.

2:30PM

Talk 5: Integrating Referrals in Primary Care for Faster, Safer Patient Journeys

Speaker: En Faidz Ramli,
Manager, Partner Marketing at KPJ Healthcare

Practical approaches to improving referral coordination between primary care, specialists, and healthcare facilities to support faster access to care, safer patient transitions, and better continuity of treatment.

PROGRAM AGENDA

3:00PM

Talk 6: Integrating Diagnostics in Primary Care for Timely Clinical Decision-Making

Speaker: Mr. Panner Chelvan,
IT Lean Management, Sustainability Officer, and IT
Lead for Digital Pathology at Premier Integrated Labs

Exploring the potential of integrated diagnostic services and digital reporting in primary care to support earlier detection, timely clinical decisions, and more efficient patient management.

3:30PM

Forum 2: Integrating Digital Tools in Primary Care: From Supply Chain, Diagnostics & Referrals

Moderator: M A Rashidi,
Remedi Innovations

Panelists:

Hjh Naziah, Pharmaserv

Mr Panner Chelvan, Premier Integrated Labs

En Faidz Ramli, KPJ Healthcare

A cross-sector discussion on integrating digital tools across clinic operations, from supply chain and finance to diagnostics and referrals, to drive efficiency and better care delivery.

4:30PM

Q & A

4:40PM

Closing Remarks

4:45PM

Tea Break & Networking

5:00PM

End of Programme

SPEAKERS PROFILE



Dr Khairul Faizi Khalid

Managing Director
Remedi Innovations Sdn Bhd

Dr Khairul Faizi Khalid is a medical doctor and digital health leader with extensive experience in healthcare innovation, clinical research, and healthcare transformation initiatives. As the Founder and Managing Director of Remedi Innovations Sdn Bhd, he leads the development of digital healthcare solutions and the integration of emerging technologies, including artificial intelligence, into clinical practice and healthcare systems. His work focuses on advancing digital transformation to improve efficiency, clinical decision-making, and patient outcomes across the healthcare ecosystem.

Dr Israfil Merican bin Fazil Merican is a senior healthcare and biopharmaceutical leader with extensive experience in healthcare strategy, patient access, and commercial operations. As Senior Vice President of Biopharma and Patient Access within the Commercial Division, he plays a key role in advancing access to innovative therapies and strengthening healthcare delivery systems. His work focuses on bridging clinical needs with industry solutions to improve patient outcomes and healthcare sustainability.



Dr Israfil Merican Fazil Merican

SVP, Biopharma & Patient Access
Pharmaniaga Berhad

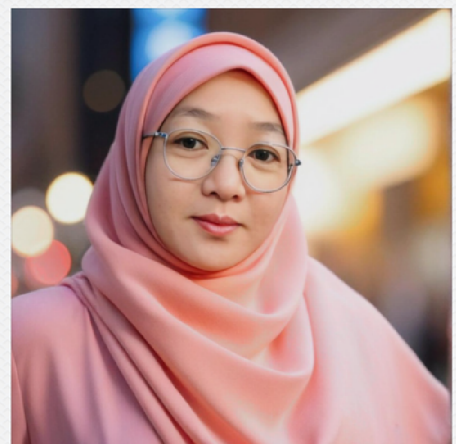
SPEAKERS PROFILE



Pn Fauziah Ismail
Managing Director
Medtecque Sdn Bhd

Pn Fauziah Ismail is a healthcare industry leader with over 20 years of experience in commercial excellence, capability development, and business transformation across the pharmaceutical and life sciences sectors. As the Founder and Managing Director of MEDTecque Sdn Bhd, she leads strategic initiatives focused on healthcare talent development, leadership excellence, and organisational performance. Her work centres on empowering healthcare professionals and organisations through innovative learning, coaching, and capability-building programmes that drive healthcare innovation, improve patient outcomes, and support sustainable growth across the healthcare ecosystem.

Dr Nor Kamisah binti Abdul Hamid is a general practitioner with clinical experience in primary healthcare, chronic disease management, and occupational health services. She is actively involved in clinic management and primary care service delivery, with a strong focus on preventive healthcare and workforce health management. Her work emphasises improving long-term patient outcomes through comprehensive, accessible, and continuous care.



Dr Nor Kamisah Abdul Hamid
Klinik Dr Halim dan Nor

SPEAKERS PROFILE



Dr Hidayah Arifin
Mya Clinic

Dr Hidayah binti Arifin is a primary care practitioner and healthcare entrepreneur with experience in clinic operations and healthcare management. As the Founder and Chief Operating Officer of Mya Clinic Group, she is responsible for strengthening accessible primary healthcare services while overseeing organisational growth and operational excellence. Her work focuses on improving service delivery models, enhancing patient access, and supporting sustainable development of primary care services within her clinic network.

Dr Mohammad Huzaimi bin Ujang is a primary care practitioner with experience in clinic operations, digital healthcare implementation, and healthcare business development. As Director of Klinik Perubatan Raudhah Sdn Bhd, he oversees operational management, system administration, and strategic development initiatives. His focus includes integrating digital solutions into primary care workflows to improve efficiency, enhance service delivery, and support better patient care outcomes.



Dr Mohammad Huzaimi Ujang
Klinik Perubatan Raudhah

SPEAKERS PROFILE



Pn Hjh Nazia Iqbal

Corporate Manager
KPJ Healthcare Berhad &
KPJ Pharma Group

Puan Hjh Nazia Iqbal is a registered pharmacist and healthcare leader with over 18 years of experience spanning the Ministry of Health, higher education, community pharmacy, private healthcare, and corporate management. As Corporate Manager at KPJ Healthcare Berhad and KPJ Pharma Group, she leads strategic initiatives in retail and wholesale pharmacy operations, digital health solutions, and healthcare partnerships. Her notable contributions include spearheading the development of KPJ's e-pharmacy platform, EZpilZ, and driving innovative pharmacy services that enhance accessibility, operational efficiency, and patient care across the healthcare ecosystem.

Encik Faidz Ramli is a marketing and healthcare industry professional at KPJ Healthcare Berhad, where he is involved in partner marketing and strategic collaboration initiatives. He plays a key role in strengthening stakeholder engagement and supporting the visibility and growth of healthcare services. His work focuses on developing effective partnerships and marketing strategies that enhance the reach and impact of private healthcare delivery.



En Faidz Ramli

Manager, Partner Marketing
KPJ Healthcare Berhad

SPEAKERS PROFILE



Mr Panner Chelvan a/l Batumalai

Assistant Manager, Digital Health & IT
Premier Integrated Labs Sdn Bhd

Mr Panner Chelvan is a digital healthcare and IT management professional at Premier Integrated Labs Sdn Bhd, with expertise in IT lean management, sustainability, and digital pathology systems. He leads initiatives in digital transformation and operational efficiency, focusing on integrating technology-driven solutions to enhance laboratory services and diagnostic workflows. His work also supports sustainability practices and continuous improvement in healthcare diagnostics.

CONTACT INFORMATION

Continue Your Digital Transformation Journey!

Today's symposium is just the beginning.

Whether you're looking to modernise your clinic operations, enhance patient engagement, or explore digital healthcare solutions, our team is here to support your practice transformation journey.

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PANELISTS



Klinik Dr Halim & Nor



Mya Clinic



Klinik Perubatan Raudhah

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